



MicroDISC Computer Systems Warranty

MicroDISC computer systems come with a three-year limited warranty. The information below is a description of MicroDISC three-year limited warranty for systems purchased.

Three-Year Limited Warranty

MicroDISC builds systems from parts and components that are new and in accordance with industry-standard practices.

MicroDISC only uses industry recognized quality components in our systems. MicroDISC warrants that the computer systems it builds will be free from defects in materials and workmanship. The warranty term is THREE (3) YEARS for the complete computer system, THREE (3) YEARS for the processors and LIFETIME for memory (RAM), beginning on the date of invoice, as further described below. This warranty is transferable to the “end user” by US DoD Government Agencies, Prime & Sub Contractors and/or Resellers.

This warranty does not cover damage caused by misuse, abuse, accident, or any damage incurred through acts of God (floods, earthquakes, power surges, lightning, etc.), or viruses that was inadvertently loaded on the computer with other software, or Internet downloads. MicroDISC is not responsible for any software/peripherals installed by the end-user that were NOT included in the original system. Upgrades or repairs to the machine of any kind, which are not performed by MicroDISC, will void any and all warranties on this computer.

MicroDISC will repair or replace products found to be defective in material or workmanship. To request warranty service, you must call MicroDISC within the warranty period. A MicroDISC Technician will talk with the end user on the phone and ask some basic questions to get an idea of what the problem is. If MicroDISC determines that the problem is a software related problem the end user may be instructed to perform a software reinstall. If the end user insists that the problem is believed to be a hardware problem or if the end user does not want to perform a software reinstall, MicroDISC requests that the end user return the computer, at their cost, for evaluation. During evaluation, if the problem has been determined to have been a software or configuration problem (not a hardware problem, ie: no parts were replaced) MicroDISC will return the computer to the end user at their cost. If said problem turns out to be a hardware problem (ie: parts need to be replaced) then there will be no charge for the parts.

NOTE: Before a computer is returned for a warranty evaluation, it is recommended that the end user back up any important data (ie: e-mail address, bookmarks, letters, etc.). MicroDISC cannot and will not be held responsible for data loss.

MicroDISC owns all parts removed from repaired computers. MicroDISC only uses new quality parts made by various manufacturers in performing warranty repairs and building replacement products. If MicroDISC repairs or replaces a product, the warranty term is not extended.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). MICRODISC’S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. MICRODISC DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.